



Better Futures Annual Event 2022 – Resources Sheet

Use the links below to access resources used in the delivery of the Better Futures Annual Event 2022.

Session 1: Better Futures, regulation and the Scottish Government's data strategy

The first event session began with the announcement of winners of the Unit's annual 'No Place Like Home' photography competition, which celebrates the achievements and the experiences of people using housing support services in Scotland. The session then moved on to presentations from Care Inspectorate service manager Claire Pierce and Scottish Government policy lead for data and intelligence Ryan Anderson. In addition to outlining headline areas of work and policy objectives, both speakers spoke of the virtues of Better Futures and the benefits of its person-centred, user-led, outcomes-focused approaches to recording and measuring the progress of people receiving housing support.

Session resources:

- [No Place Like Home Photo Competition Winners](#)
- [Care Inspectorate Presentation](#)
- [Scottish Government Presentation](#)
- Session recording: <https://youtu.be/j8NquJq0fHA>

Session 2: Better Futures Demonstration

The demonstration session was led by Fraser White from the Unit, supported by experienced Better Futures user Alexander Rae from South Ayrshire Council. Attendees were guided through some of the main features of Better Futures, gaining insights from Alexander who uses the system as both a commissioner and provider of services.

- Session recording: <https://youtu.be/9R6g7-UgfP8>

Session 3: Harnessing digital technologies to tackle homelessness

Simon Community Scotland led delivery of a session looking at the role of digital technologies in tackling homelessness, which doubled as a DigiFest satellite session. Floating housing service lead Tracy Orr, digital inclusion manager Nigel Gallear and Patrick McCann from Simon Community provided an overview of its services across Scotland and how its digital inclusion programme, Get Digital Scotland, is helping change people's lives. They also used case study examples to show how they use Better Futures to support people's journeys out of homelessness and ways in which the client access function helps ensure service users have control over decision-making in their lives.

- [Simon Community Scotland presentation](#)
- [Better Futures presentation](#)
- Session recording (part 1): <https://youtu.be/GsAQX0suBcs>
- Session recording (part 2): <https://youtu.be/RLSvRXPquY>

Session 4: Commissioning for Outcomes and the role of Better Futures

The event series closed with a CCPS-led discussion of its work in driving a Commissioning for Outcomes agenda. Neil McKechnie described how collaborative commissioning involves working together as equals to plan, design and provide social care services which are easy to access, give choice and meaningfully involve people in understanding the outcomes they want to achieve to have a good life.

- [CCPS presentation](#)
- [Better Futures presentation](#)
- Session recording: <https://youtu.be/gwCiILOeMaM>
- [CCPS's collaborative commissioning resources](#)