

## Overarching vision

Individuals and families are enabled to realise their aspirations and thrive through a rights and relationship-based integrated public care and support system that is designed collaboratively, delivered locally and accessible equitably to everyone who needs it.

## Primary change driver

Culture - relationships, behaviours

## System requirements

- Participation/ involvement/voice - individuals, families and communities
- Funding/investment to meet actual need
- Clear accountability/ standards
- Collaborative national oversight/local planning and delivery

## System-operating principles

- Subsidiarity, to the level of the individual
- Sustainability
- Early intervention
- Consistency in access and quality
- Equity and inclusion
- Transferability (geographies/life transitions)
- Parity among system partners
- Integrated, whole system approach - beyond social care and support

# A model for social care and support reform in Scotland

# CCPS

COALITION OF CARE AND SUPPORT PROVIDERS IN SCOTLAND

## System resources

- Delegated, multi-year budgets
- Empowered, equitably rewarded workforce
- Technology enabled care and support
- Data for improvement
- Public information and education

## Impact

- Individuals and families retain/regain control of own lives and thrive
- Health and wellbeing improve
- People are active participants in community, education and/or work
- Health AND social care are sustainable

## Outcomes

- People exercise choice and control
- Dignity and human rights are realised
- Staff work alongside those who need/rely on support and their carers
- Personal aspirations are met
- System shifts to anticipation/prevention
- Each part of the social care system is sustainable

## Relational enablers

- Outcomes-based, collaborative commissioning and procurement
- Staff resourced and trained to offer collaborative, enabling care and support

## System & relational behaviours

- Risk enabling
- Distributed leadership
- Collaboration/partnership
- Co-design/co-production