

CCPS Conference 2008

The CCPS conference is Scotland's premier opportunity for all those involved in developing, planning, providing, monitoring and using care and support services to share information, hear from expert speakers, learn from each other and develop contacts and networks.

This year's event will focus on the major changes in social care taking place nationally, locally and at the level of individual support:

New national realities:

Six months into the concordat and the new funding arrangements for local government, the conference will look at the impact of the move to single outcome agreements, the removal of the ringfence from major funding streams and the 2% efficiency requirement, and will examine business models for providers in the new environment.

New local realities

Relations between providers and local commissioning authorities are moving into new territory. The conference will analyse the impact of new procurement models and service re-tendering – including the perspectives of people supported by voluntary sector services – and discuss new models of commissioning for outcomes.

New individual realities

The conference will continue the debate on what 'personalisation' means for the relationship between individuals needing support, service providers, commissioning authorities and government, and how individual empowerment and citizenship can be promoted and supported.

The event will feature a range of keynote speakers, breakout sessions, debates and workshops, as well as plenty of time for networking and informal discussion, including an evening social programme.

Who should attend?

The conference is designed for those working at a senior level to develop, plan and provide care and support services for older people, adults, children, carers and families. The programme will be of interest to:

- Senior management and members of local authorities, especially social work, community services and housing departments
- Senior management and members of Health Boards and CHPs
- Senior management and trustees of voluntary sector service providers
- Professional associations, intermediary bodies and umbrella groups
- Government directorates and regulatory bodies
- Service user and carer representative and advocacy organisations
- Academics and researchers
- Policy analysts

A working knowledge of the social care policy environment and the initiatives at play within it will be assumed by the organisers and the speakers.

At the time of going to press, this programme was deemed correct. The organisers reserve the right to make alterations to the timings and contributors featured in this programme if this results from changing circumstances.

Facing the future: new realities in social care and support

A conference organised by CCPS
27-28 November 2008
Dunblane Hydro Hotel

Booking Details

Residential - £350

(includes dinner and an overnight stay on 27 November 2008 in single occupancy ensuite room*)

Non-residential - £275

(without dinner or overnight stay)

* for those wishing a bed and breakfast stay on the previous night (26.11.08) a supplement of £85 is payable

Reduced rates apply to CCPS members; please contact the CCPS office for details.

A limited number of free or reduced rate places are available for service users, carers and small or unfunded voluntary organisations (annual income less than £25,000 pa) thanks to the generosity of our sponsors and exhibitors; please contact the CCPS office for details.

Please complete the booking form enclosed with this programme and return to

Dorothy Robertson
Community Care Providers Scotland
9 Ellersly Road
Edinburgh
EH12 6HY
T: 0131 337 3295
F: 0131 347 1756
E: Dorothyrobertson@ccpscotland.org



CCPS is the national association of social care and support providers in Scotland's voluntary sector. It is a company limited by guarantee registered in Scotland No. 279913 and a Scottish Charity registered with the Office of the Scottish Charity Regulator No. SCO29199.



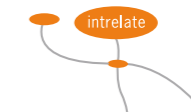
Facing the future: new realities in social care and support

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the national association of social care
and support providers in
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Supported by the Scottish Government, Intrelate and CapGemini



Day One • Thursday 27 November

- 9.00 Arrival and registration
- 9.30 Welcome
CCPS Convener

New national realities

- 9.45 Opening address John Swinney MSP, Cabinet Secretary for Finance and Sustainable Growth
- 10.15 Facing the future: new realities for service providers Annie Gunner Logan, Director, CCPS
- 10.45 Great Debate 1
Should voluntary organisations adopt private sector models in order to win and keep public sector contracts? Or should they take their 'business' elsewhere? Debra Allcock Tyler, Chief Executive, Directory of Social Change and Neal Mackay, External Communications Director, Forth Sector
- 11.15 Coffee break
- 11.45 Parallel sessions - see centre panel
- Single Outcome Agreements: do they reflect our ambitions for care and support?
 - Linking health and social care - joining up SOAs and the HEAT targets
 - A brave new world for public finance planning: what are the implications for providers?
 - Gearing up for public service provision: what can we learn from other sectors?
 - Housing support after Supporting People: still a priority?

13.00 Lunch

New local realities

- 14.15 Improving commissioning relationships Nigel Walker, National Senior Advisor on Commissioning, Department of Health
- 15.00 "My life is not a three-year contract"
Premiere showing of a DVD featuring the views and experiences of people whose services have been re-tendered under new procurement regulations. Followed by commentary from Sue Brace, City of Edinburgh Council and Association of Directors of Social Work, and Paul McNulty, Scottish Government Procurement Directorate
- 15.30 Parallel sessions - see centre panel (tea served in session)
- Re-tendering: is there an alternative way to demonstrate best value?
 - Managing social care procurement: future opportunities
 - Commissioning for quality, commissioning for outcomes: the role of regulation and inspection
 - Procurement, re-tendering and the social services workforce
 - Demonstrating best value in service delivery
- 16.30 Great Debate 2
Why is it that only independent sector services are subject to competitive challenge? Why not tender Local Authority direct provision as well? Jo Armstrong, Independent economist and author of the David Hume report on productivity in Scotland's public services and Dave Moxham, Deputy General Secretary, STUC
- 17.00 Close of Day One

Evening Events, Day One

- 19.00 Drinks reception sponsored by Cap Gemini
- 19.30 Conference dinner
- 21.00 Late bar and cabaret

Parallel Sessions • Day One

Delegates can attend ONE session in each of the morning and afternoon slots. Please use the booking form to indicate your first and second choice sessions.

Morning sessions

Single Outcome Agreements: do they reflect our ambitions for care and support? CCPS has analysed all 32 single outcome agreements. This session will invite participants to discuss what the SOAs say about care and support with COSLA and other partners. With Kirsten Gooday, Policy and Development Manager, CCPS and Cllr Ronnie McColl, COSLA spokesperson on health and wellbeing and member of West Dunbartonshire Council

Linking health and social care - joining up SOAs and the HEAT targets Single outcome agreements are agreed by Community Planning Partnerships and the Scottish Government, with accountability primarily to the local electorate. Health Boards are accountable for the HEAT targets directly to ministers and parliament. How can local and national priorities and accountabilities successfully be linked? With Graeme Dickson, Director of Primary and Community Care, Scottish Government and Nigel Henderson, Chief Executive of Penumbra and board member of NHS Health Scotland

A brave new world for public finance planning: what are the implications for providers? The concordat has ushered in a radically different funding environment in which public finances are administered and spent. Further changes, including the current proposals for a local income tax, are now on the horizon. How will these developments affect voluntary sector service providers? With Angela Scott, Head of CIPFA in Scotland and members of the Scottish Charity Finance Directors Group

Gearing up for public service provision in the new environment: what can we learn from other sectors? Organisations competing for public service contracts are increasingly required to address issues of efficiency, adopt an outcomes focus and embrace new business models including the formation of consortia. What can care providers learn from approaches to public service adopted by private and social enterprises in other fields? With Laurie Russell, Chief Executive of the Wise Group and Neil MacLean, Head of Consultancy in Scotland for CapGemini

Housing support after Supporting People: still a priority? With the removal of the ring fence around Supporting People grant, will local authorities continue to fund housing support services? What factors are likely to influence local decisions, and how will authorities deal with competing funding pressures? With Yvette Burgess, Director, Housing Support Enabling Unit; Martin Cawley, Chief Executive of Turning Point Scotland and Geoff Crow, SP Team Leader, East Ayrshire Council

Afternoon sessions

Re-tendering: is there an alternative way to demonstrate best value? What options exist for councils looking for an alternative to wholesale service re-tendering? What good practice lessons can we learn from completed tendering exercises? With Malcolm Matheson, Director of Key Housing and Des McCart, Service Manager (Contracts and Commissioning), Falkirk Council

Managing social care procurement: future possibilities Scotland Excel, Scotland's new procurement agency for local government, has conducted an analysis of social care spending across the country and drafted an opportunities strategy. This session will present and discuss the future options for social care purchasing. With Dorothy Cowie, Chief Executive of Scotland Excel and colleagues from the Scottish Government Procurement Directorate

Commissioning for quality, commissioning for outcomes: the role of regulation and inspection The Care Commission has recently launched its new quality gradings system: how will this contribute to improvements in commissioning? SWIA is drawing up a good practice toolkit for commissioning: what does this look like and how will it help providers? With Bill Duncan, Regulating for Improvement Project Manager, Care Commission and Kathy Somers from SWIA

Procurement, re-tendering and the social services workforce Re-tendering of services and TUPE transfers can have a significant impact both on the workforce as a whole and on individual social services workers. This session will discuss the early findings of research commissioned by the Voluntary Sector Social Services Workforce Unit from the Scottish Centre for Employment Research. With Dr Dennis Nickson and Dr Ian Cunningham, SCER, and Judith Midgley, VSSSWU Director

Demonstrating best value in service delivery Set against the backdrop of new procurement models and service re-tendering, Intrelate is working with social care organisations to provide solutions that help preserve and demonstrate best value in existing commissioning relationships and secure new contracts through innovative approaches to outcome frameworks and reporting. In this session you will hear at first hand from Penumbra who are already implementing such a solution. With the Intrelate team and Penumbra

Day Two • Friday 28 November

New individual realities

- 9.30 So this is what a personalised service means...
Views from individuals who receive support
- 10.00 Parallel sessions - see panel below
- Self-directed support pilots: an overview of progress to date
 - Commissioning for personalisation
 - Citizen leadership
 - Individualised budgets: an intensive look at pilot work in Glasgow
 - Managing individualised budgets and the teams that provide the service
- 11.00 Coffee break
- 11.30 Great Debate 3
Direct Payments and some other forms of self-directed support offer 'consumer power' to people using services. But should we focus more on empowering people as citizens, not consumers? Peter Brawley, Manager, Scottish Personal Assistant Employers Network (SPAEN) and Maggie Mellon, Director of Services, Children 1st
- 12.00 Closing address: personalisation, empowerment, the voluntary sector and the future for care and support
Julia Unwin, Director, Joseph Rowntree Foundation
- 12.45 Closing remarks
CCPS Convener
- 13.00 Lunch and depart

Parallel Sessions • Day Two

Delegates can attend ONE session. Please use the booking form to indicate your first and second choice

Self-directed support pilots: an overview of progress to date A chance to hear first hand from the Scottish Government self-directed support team what their self-directed support strategy is all about, including: the transformation programme test sites; the scoping of PA workforce needs and training; the CIPFA lighter touch financial accountability publication and its implications for practice; and where legislation past and future comes in. With Jean Maclellan, Assistant Director and others from the Scottish Government Self-Directed Support Team

Commissioning for personalisation The Changing Lives Service Development Programme recently published a discussion paper proposing a shared understanding of "personalisation": the programme has now turned to examining what developments need to take place in commissioning policy and practice in order to make personalised services a reality. With Nigel Henderson and Janet Birks, Co-Chairs of Changing Lives Service Development Programme

Citizen leadership Citizen leadership is about people saying what support they need and influencing service developments on behalf of themselves and others. But this can only happen if they are respected as citizens and have opportunities to develop their leadership potential. The Changing Lives User and Carer Forum will explain what Citizen Leadership is and what you can do to make it happen. With the Changing Lives User and Carer Forum

Testing out self directed support: A Glasgow perspective This session aims to inform participants about preparations for self directed support in Glasgow: exploring the emerging issues of changing roles, remits, culture and practice; good practice examples of partnership working between the local provider forum and the council; and the longer term implications for providers of wider scale use of individualised budgets. With Charlie Barker, Manager, Glasgow Social Care Providers Forum and colleagues from Glasgow City Council

Managing individualised budgets and the teams that provide the service The shift towards more self-directed support and the emergence of 'In Control' means that service providers have to be able to monitor costs and income at a much more granular level. This presents a challenge to traditional management systems and to existing business processes and work practices. The session will explore a new technology solution that can help with the transition to an individualised budgets environment and you will hear at first hand from the Thistle Foundation who are already implementing such a solution. With the Intrelate team and Thistle Foundation