

Demonstrating Outcomes from Housing Support

Work has been continuing on the Housing Support Outcomes Framework. Recent key decisions include:

- the final list of topics to be covered by the Framework - there will be 20 confirmation that the range of scores should be 0 - 4 with 0 being low support needs and 4 being high support needs
- finalising the information regarding service users and deciding what should be mandatory and what should be optional
- finalising the information required regarding the service
- finalising the descriptions which will be used as a guide to explain each degree of the scale

The basic structure and content of the Framework is shown overleaf.

The Framework is now being developed into a IT tool and will be going through testing in October. Capita have been commissioned to adapt their existing web based tool which they have developed in England for Supporting People.

The IT tool will enable service providers working with individuals to record their support needs over a period of time. In particular it will provide a means of recording a baseline when someone starts using a service as well as plotting their aspirations using the scoring system described above. At subsequent reviews an individual's actual situation will be scored allowing a numerical value to be given to the 'distance travelled' between the baseline and subsequent reviews.

An 'easy read' paper version of the Framework is being created by the Scottish Consortium for Learning Disabilities to assist people with learning disabilities to use the system.

To see the Development Report by Craigforth along with the full version of the outcomes matrix go to the HSEU website
www.ccpScotland.org/spunit/info/documents/635DraftDevelopmentReport100609.doc

The IT tool is being developed with careful consideration of data protection issues and discussions have taken place with staff from the Information Commissioners Office to ensure compliance with legislation.

A system for gaining service user consent to the gathering and recording of their personal and sensitive information from the outset is being included.

The development of the framework is being guided by a steering group consisting of representatives of service providers, local authorities and the Scottish Government.

Contacting the Unit

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Better Futures

The Housing Support Outcomes Framework is made up of five sections within which appear a number of topics. Levels of support are given a score and the total score can be compared with previous assessment scores. In this way a person's support needs are quantified and can be tracked over time.

A number of elements of support are considered within each question.

Area of support	Level of support required				
	High			Low	
Accommodation					
Suitability of property	4	3	2	1	0
Security of accommodation	4	3	2	1	0
Health					
Physical health	4	3	2	1	0
Mental health	4	3	2	1	0
Addictions	4	3	2	1	0
Safety and Security					
Domestic abuse	4	3	2	1	0
Legal issues	4	3	2	1	0
Safety from harassment and abuse	4	3	2	1	0
Safety risks and emergency procedures	4	3	2	1	0
Use of technology	4	3	2	1	0
Social and economic well being					
Life skills	4	3	2	1	0
Money matter and personal administration	4	3	2	1	0
Leisure	4	3	2	1	0
Social interaction	4	3	2	1	0
Self esteem	4	3	2	1	0
Employment and meaningful activity					
Core skills	4	3	2	1	0
Training and education	4	3	2	1	0
Looking for work	4	3	2	1	0
Sustaining employment	4	3	2	1	0
Meaningful activity	4	3	2	1	0