

Day One ~ Thursday 23 November

9.00 Arrival and registration

9.30 Welcome

Nigel Henderson, CCPS Convener and Chief Executive, Penumbra

Setting the agenda for change

9.40 Opening address

Johann Lamont, Deputy Minister for Communities

10.15 **Ready, willing and able? Responding to public service reform and 21st century social care: a voluntary sector view**

Themes and proposals from the CCPS report, *Ready, willing and able*.

Annie Gunner, Director, CCPS

10.45 **The Dragon's Den...**

Views and feedback from a panel of key figures in public services and social care, including Val Cox, Head of Social Work Services Policy Division, Scottish Executive; David Crawford, Director of Social Work, Renfrewshire Council and President of the Association of Directors of Social Work (ADSW); a member of the *Changing Lives* user and carer panel; Rory Mair, Chief Executive of COSLA.

Chaired by Richard Kerley, Vice Principal and Professor of Management, Queen Margaret University College

11.15 **Coffee break**

11.45 **Pressure points: areas for action and change**

A series of parallel sessions, each one examining a key area for action and change. Delegates will be able to choose a session upon arrival at the conference. **Topics will cover:** personalisation; commissioning; procurement and tendering; service quality; new partnerships; and market issues.

Contributors include: Alexis Jay, Chief Executive, Social Work Inspection Agency; Paul Gray, Director of Primary Care and Community Care, Scottish Executive; Angus Skinner, Head of Knowledge Management, Care & Health; Julie Haslett, Scottish Executive Changing Lives Implementation Team; and others.

12.45 **Lunch**

The future's now: emerging ideas in social care

14.00 **Social care and the change agenda: what, why and how**

Andrew Cozens, Strategic Advisor for Children, Adults and Health Services, IDEA

14.45 **New ideas workshops**

An opportunity to discuss emerging ideas and innovative projects with the people developing and running them. See centre panel for details.

15.45 **Coffee break**

16.15 **The great debate**

Key figures from social care and public services debate current and controversial issues and questions. **Topics include:** efficiency savings; regulatory ratings systems; and competitive tendering. **Contributors include:** David Wiseman, Deputy Chief Executive, Care Commission; Netta Maciver, Chief Executive, Turning Point Scotland; and others.

17.00 **Close of Day One**

Workshops ~ Day One

Choose ONE of the following, and indicate your choice on the booking form

Citizen Leadership "We expect services to make a positive difference to our lives. The outcomes we want include having power and control, being able to take risks and contribute to society." User and Carer Panel, *Changing Lives*. Citizen Leadership is a way for people who use services to have more of a say over those services. This workshop, facilitated by the User and Carer Panel, looks at their contribution to *Changing Lives*, and gives the opportunity to consider how Citizen Leadership can be implemented locally.

Service Redesign Outlining the planned work of the Service Development implementation group linked to *Changing Lives*, which includes; developing access standards, developing new approaches to commissioning and supporting local service development. Led by group co-chair Nigel Henderson, Chief Executive, Penumbra, and colleagues from the Scottish Executive.

In Control Examining this new model of personalised funding of services in the context of direct payments and individualised budgets, with Sam Smith, Director, C-Change for Inclusion, Matthew Quinn, user of the In Control model, members of the ADSW group on direct payments, and Andrew Cozens, IDEA.

New roles in social services Updating delegates on work to date on developing the 'paraprofessional' role in the social services workforce, as set out in *Changing Lives*, and inviting discussion on scoping the need, defining the skills and competencies and where it might fit in social services in the future. Led by Edith Wellwood, Workforce Development Manager, Scottish Social Services Council.

Social Enterprise: a new model for care providers? What does 'social enterprise' mean when applied to social care provision? Is this the model for the future? Find out with Kevin Robbie, Chief Executive of Forth Sector.

Regulating for Improvement Exploring the Care Commission's proposals for a grading system, an expanded public register and targeting regulatory support and activity on services who need it most. Led by Liz Norton, Director of Adult Services Regulation at the Care Commission.

Acquiring Accreditation AcquA is an accreditation framework developed by and for third sector organisations to confirm and demonstrate to commissioners their fitness for the purpose of delivering services. Explore the development and potential of the framework with its creators from The Alliance, Herefordshire.

Evening Events ~ Day One

19.00 Drinks reception.

19.30 Conference dinner, with wine sponsored by Community Care magazine.

21.00 Late bar and cabaret.

Day Two ~ Friday 24 November

What's the big idea? Politics, public services and social care

9.30 **Political panel**

Representatives of the main parties in the Scottish Parliament outline their ideas on public services and social care ahead of the 2007 parliamentary election, and take your questions.

Including: Euan Robson MSP (Scottish Liberal Democrats), Shona Robison MSP (SNP), Mary Mulligan MSP (Scottish Labour), Eleanor Scott MSP (Scottish Green Party), Carolyn Leckie MSP (Scottish Socialist Party) and Dave Petrie MSP (Scottish Conservative Party).

10.15 **Briefing sessions**

Briefings on key developments and projects being taken forward at a national level. See panel below for details.

11.15 **Coffee break**

11.45 **Improving Public Services: issues and themes from the Better Public Services Forum inquiry**

Dr Alison Elliot, Chair of the Better Public Services Forum, and user(s) of public services. Introduced by Colin McKay, Head of Public Service Reform, Development Division, Scottish Executive.

12.30 **The agenda for change: consensus or conflict?**

Summing up key themes from the conference, with feedback and responses to the CCPS report, *Ready, Willing and Able*.

Des Kelly, Executive Director, National Care Forum

12.55 **Closing remarks**

Nigel Henderson, CCPS Convener

13.00 **Lunch and depart**

Workshops ~ Day Two

Choose ONE of the following, and indicate your choice on the booking form

Independent Review of Regulation

Professor Lorne Crerar was appointed in June 2006 to chair an Independent Review of regulation, audit, inspection and complaints handling in Scottish public services. This session, led by members of the review team, will provide a briefing about the review and an update on emerging issues and evidence.

Funding Children's Services

The Association of Directors of Social Work commissioned a report from Professor Arthur Midwinter, the leading expert on local government finance, to analyse the Executive's Grant Aided Expenditure and council spending on core social work services for children in the last five financial years to 2005/06. This briefing session will look at the issues which have arisen from this report and some of the reasons for these. Session led by Bernadette Docherty, Vice President of ADSW.

Adult Support and Protection Bill Update on progress of the Bill and current thinking on the issues involved. Led by the Scottish Executive.

Getting It Right for Every Child Information on the draft Getting It Right for Every Child Bill and current thinking on the issues involved. Led by the Scottish Executive.

Supporting People - Where do we go from here? An opportunity to reflect on what is emerging from the research and reviews of SP funded services with a view to looking at what lies beyond. Yvette Burgess, Director, Supporting People Enabling Unit with Heather Dall, Scottish Executive and Lesley Horne, Senior Contracts Officer, Scottish Borders Council.

A Workforce for the 21st Century Briefing on some of the workforce development implications of *Changing Lives* for voluntary sector social services, and current issues and challenges - the session will launch new publications on workforce planning and funding. Led by Jan Miller, Director of the Voluntary Sector Social Services Workforce Unit, and colleagues.

CCPS Conference 2006

Social care is going through an unprecedented period of change. Everything about our field of activity - its structure, its processes, its funding systems, its delivery mechanisms, even our understanding of what it is we are trying to achieve - is now the subject of new proposals and policy documents, in particular the report of the 21st Century Social Work Review Group, *Changing Lives*.

The CCPS Conference 2006 will provide an opportunity to consider the implications of *Changing Lives* in the context of the wider public service reform agenda and a range of other directly relevant reports and proposals, including *Delivering for Health*, *Transforming Public Services* and *A Vision for the Voluntary Sector*.

What do these reports tell us about the way in which services, and the systems that support their delivery, need to change? How can we work together to bring about their ambitions and aspirations? And how can the voluntary sector - as service providers, policy partners and agents of change - make the most effective contribution?

These are just some of the key questions to be addressed at the conference. As part of the debate, CCPS will be launching its own analysis of the change agenda and identifying priority areas for action.

Who should attend?

The conference is designed for those working at a senior level to develop, plan, provide and improve care and support services for adults and older people, children and families. The programme will be of interest to:

- Senior management and members of local authorities, especially social work, community services and housing departments
- Senior management and members of NHS Boards and CHPs
- Senior management and trustees of voluntary organisations
- Professional associations, intermediary bodies and umbrella groups
- Government and regulatory bodies
- Service user and carer representative associations
- Academics and researchers
- Policy analysts

A working knowledge of the social care policy environment and the initiatives at play within it will be assumed by the organisers and the speakers.

At the time of going to press, this programme was deemed correct. The organisers reserve the right to make alterations to the timings and contributors featured in this programme if this results from changing circumstances.

ready,
willing
and
able?
RESPONDING TO
PUBLIC SERVICE REFORM
FOR 21ST CENTURY
SOCIAL CARE

A conference organised by CCPS
23-24 November 2006

Booking Details

Residential ~£300

(includes dinner and an overnight stay on
23 November 2006 in single ensuite room at the
Dunblane Hydro*)

*for those wishing a bed and breakfast stay on the previous
night (22 November 2006) a supplement of £85 is payable

Non-residential with dinner ~£250

(no overnight stay)

Non-residential ~£225

(without dinner or overnight stay)

Reduced rates apply to CCPS members; please contact the CCPS office for details.

A limited number of free or reduced rate places are available for service users, carers and small or unfunded voluntary organisations (annual income less than £25,000 pa) thanks to the generosity of our sponsors and exhibitors; please contact the CCPS office for details.

Please complete the booking form enclosed with this programme and return to:

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CCPS is the national association of social care providers in Scotland's voluntary sector, recognised by the Office of the Scottish Charity Regulator as charity no. SC029199

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23-24 NOVEMBER 2006

DUNBLANE HYDRO HOTEL

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